

Individual Services
P O Box 9041
OXNARD CA 93031-9041



November 21, 2007

Applicant:
Identification No.: 138

Dear

At Blue Cross of California, we offer full and fair consideration for our applicants.

In keeping with this mission, every application for our Individual Enrollment Plans is given a thorough review before determining eligibility. This involves comparing past and present health status with established medical underwriting guidelines.

Some medical conditions, either alone or in combination with the cost of medication, present uncertain medical underwriting risks. In view of these risks, we find we are unable to offer you enrollment at this time. Our decision was based on the following health history:

<u>Provider</u>	<u>Medical History</u>
Health statement	Our current medical underwriting guidelines indicate any planning of being a surrogate mother, requires a Major Risk Medical Insurance Program at best

Enrollment in the BC Life & Health Insurance Company life product is only available to applicants who meet our Medical Underwriting Guidelines for our medically underwritten plans. Since you did not meet these guidelines, we did not enroll you in the BC Life & Health Insurance Company life product, and/or Dental Product you selected. However, you may still apply for our Dental Product by contacting your health insurance agent. If you do not have a health insurance agent, please call us directly at the toll-free number listed below.

WHAT ARE MY OPTIONS?

1. California Major Risk Program (MRMIP)

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For applicants who do not qualify for any of our medically underwritten health insurance plans, enrollment in the California Major Risk Medical Insurance Program (MRMIP) may be an option. For further information regarding this program, please contact your health insurance agent. If you do not have a health insurance agent, you may contact Blue Cross. You may also contact the California Major Risk Medical Insurance Program directly by calling 1-800-289-6574, or by visiting their Internet web-site at www.mrmib.ca.gov. Should you apply to the California Major Risk Medical Insurance Program, please be sure to include a copy of this letter with that application. Please be advised, waiting periods may exist for this program.

If you submitted a personal check for initial or ongoing premium payment, you automatically authorize Blue Cross of California to convert your check into an electronic payment. Since enrollment was declined, your original check was not submitted for a funds transfer, and has been destroyed for your protection. A copy of your check is on file.

Should you have any questions, or would like further information, please contact your health insurance agent. You may also contact us directly by calling 1-866-297-7647, toll-free. The hearing and speech impaired may call our toll-free TDD line, 1-877-206-4966.

Please send all written correspondence to the address listed below, and be sure to include your Identification number on all future correspondence.

Blue Cross of California
P.O. Box 9041
Oxnard, CA 93031-9041

We thank you for your interest in Blue Cross of California.

Sincerely

Jay Caldejon
Individual Services
Blue Cross of California

Enclosures

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IMPORTANT INFORMATION REGARDING HEALTH CARE COVERAGE

Applicants who do not qualify for any of our medically underwritten plans may be eligible for coverage under the Health Insurance Portability and Accountability Act of 1996 (HIPAA). The Health Insurance Portability and Accountability Act provides an option for persons who, because of a medical condition, may go uninsured as a result of losing coverage under an employer's group plan after exhausting COBRA or Cal-COBRA coverage. Applicants must apply within 63 days of the end of their continuous coverage and satisfy certain other requirements, unrelated to health status, to be eligible for coverage under HIPAA.

If you wish, and if you qualify under the requirements of the law, we will offer you coverage under your choice of our available HIPAA plans. If you are interested, please contact us at one of the numbers listed above so that (1) we may get from you the information necessary to determine if you qualify; and (2) provide you with information about the available plans and cost.

Should you like further information regarding enrollment under HIPAA, with Blue Cross of California or any other health insurance carrier offering individual coverage, please contact your health insurance agent. If you do not have a health insurance agent, you may call Blue Cross of California toll-free at 1-866-297-7647. The hearing and speech impaired may our toll-free TDD line, 1-877-206-4966.

The California Department of Managed Health Care (DMHC) is responsible for regulating health care service plans. The Department has a toll-free telephone number 1-888-HMO-2219 to receive complaints regarding these types of health insurance plans. They also have a toll-free TDD line 1-877-688-9891 for the hearing and speech impaired. The Department's Internet website, <http://www.hmohelp.ca.gov>, has complaint forms and instructions online.

You may have a right to arbitration. To initiate arbitration, submit a written request to Blue Cross of California, P.O. Box 9086, Oxnard, CA 93031-9086. Upon receipt, we will acknowledge your request, and send you additional information regarding the arbitration process.

If you submitted your application through a health insurance agent, we have notified the agent of our underwriting decision. However, to preserve the confidentiality of personal health information, we did not send your health insurance agent a copy of this letter.

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